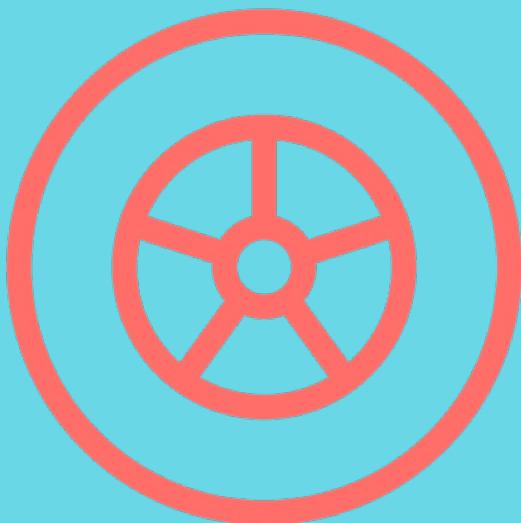


ALPHABET

Tyre Management

Keeping your tyres safe and legal

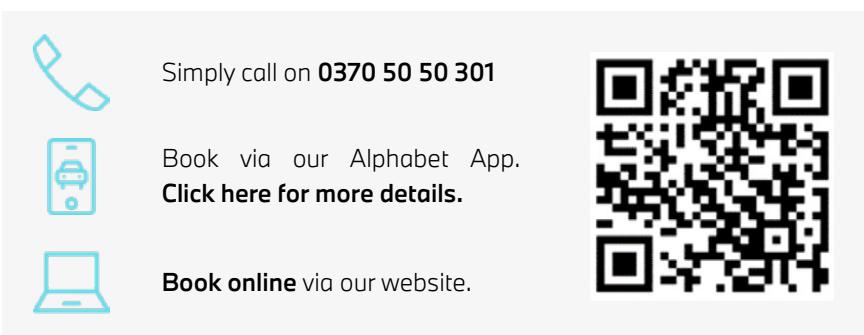


Tyre Management

As a driver, it is your responsibility to ensure that your vehicle's tyres are not worn or damaged, as you may be held liable and fined by the courts for driving a defective vehicle.

You must regularly check all tyres on your vehicle for wear and tear, or damage, including the spare tyre if you have one, as yours and others safety is paramount.

At Alphabet, we provide services to meet all your vehicle maintenance needs, including providing a simple process for replacing your tyres. It couldn't be easier - book your appointment using our Alphabet App or online via our website.



To book, you will need the following information to hand:

- Vehicle registration number
- Number of tyres required
- Size and brand of tyres
(found on sidewall of the tyre)
- Contact information
- Convenient dates and locations
for your appointment
- For hybrid or 4x4 vehicles, pre-booking ensures any technical requirements are validated beforehand
- If you are driving an EV it is likely this will have a specific, technical fitment. Please ensure you book in advance to ensure we have the correct tyres reserved for you

What to do if you have a blowout or puncture

If you have a blowout, stay calm, do not slam on the brakes and instead ease off the accelerator. Keep a firm grip on your steering wheel and guide the car to a safe place. Turn on your hazard lights and call your Alphabet Breakdown number: 0370 0120 301

For slow punctures, pre-book your appointment using our Alphabet App, online via our website or call 0370 0120 301 for advice.

Benefits to booking online

1. **Prescribed tyre size**

Once you've located your tyre size on the sidewall of your current tyre and added it to your booking, the system will remember your information for any future bookings and ensure correct tyre sizes are reserved.

2. **Choice of available appointments**

You will be able to view booking slots offered by the nearest centre to your preferred location in the first instance, with the ability to see appointments in other centres in surrounding areas.

3. **Mobile appointments**

You can opt to pre-book a mobile appointment online for added convenience. Please note this is not an emergency service. For emergencies you should continue to call the Alphabet Breakdown number.

4. **Intelligent reservations**

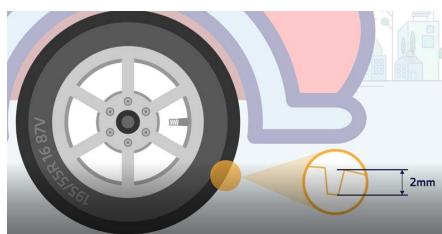
The system will check availability, locate, reserve and automatically ship your tyre to your fitter.

5. **Booking confirmation and reminders**

Choose your preferred method for receiving confirmation of your booking and your reminders



Checking and maintaining your tyres



Tyre depth

The legal limit for vehicle tyre tread depth is 1.6mm. At Alphabet, we replace tyres when they reach 2mm. A quick and easy way to see if your tyre tread exceeds the minimum legal tread depth is to place a 20p coin into the main tread grooves of your tyre. If the outer band of the 20p coin is obscured when it is inserted, then your tread is above the legal limit.



Tyre brand and size

If you need a replacement tyre, the brand and size of tyre is important. This information can be found on the side wall of all tyres.

TYRE PRESSURES		
2 people	2.6, 38	2.6, 38
4 people	2.8, 41	3.1, 45

Tyre pressure

The correct pressure rating for your vehicle can be found in your vehicle manual, printed on the inside ledge of the driver's door or inside the petrol cap. To test your tyre pressure, you need an accurate pressure gauge. Alternatively, you can use the facilities provided in many petrol stations to check and inflate your tyres, if required.



Tyre visual inspection

Inspect your tyres for any signs of bulges, side wall damage or embedded foreign objects such as nails.



Benefits of correct tyre pressure

- A positive impact on fuel economy
- Ensures even wear and prolongs the life of your tyres
- Maintains optimum performance and a comfortable ride
- Attributes to the safety of your vehicle, impacting stopping distances



Contact us

Click to book online or via Alphabet App.

The app contains a range of useful tools including mileage tracking, online tyre booking and so much more. Download from the app store today.

Call us on **0370 50 50 301**
or visit **www.alphabet.co.uk**

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